

# HEALTH SERVICES

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Carbon Student Health Services at the Tree House clinic provides primary care and mental health needs, provided collaboratively with Wentworth's Center for Wellness. When Wentworth is open, the Tree House Clinic is also open weekdays from 9:00 a.m. to 6:00 p.m. For additional information about Carbon Health Services, visit our website.

Appointments may be scheduled online or by calling (617) 879-5220. Walk-in scheduling will also be available. Students are encouraged to register as a patient with Carbon Student Health Services before their first appointment. Students are required to present their student identification cards at every visit.

Students may access care on campus at the MassArt Tree House building, by visiting Carbon's urgent care locations in the Boston area or by using Carbon Health's technology platform (telehealth). Except as described in the SAHF below,

Any student, regardless of insurance coverage, may use Carbon Student Health Services in the Tree House. Except for students choosing to self-pay, Carbon Student Health Services will bill students' insurance as follows\*:

- For students covered by commercial insurance (i.e., non-governmental insurance) Wentworth's Student Administrative Health Fee (SAHF) benefits pays up to the first \$35 of eligible charges incurred at the Tree House clinic that are not paid by students' commercial health insurance.
- For students covered by MassHealth (Medicaid) or Tricare, Wentworth's SAHF pays the first \$35 of eligible charges before billing is submitted to MassHealth or Tricare.
- Out-of-state Medicaid is not accepted at the Tree House Clinic.  
**Students with out-of-state Medicaid should not waive the Wentworth Student health Plan.**

All eligible services and benefits, and other terms and conditions, are governed solely by the SAHF plan document.

For more details, please refer to Patient Rights and Responsibilities for confidentiality of care provided by Carbon Student Health Services at the Tree House clinic, which is available at either the website or at the Tree House clinic.

In the case of a life-threatening emergency, when on campus, students should immediately contact the Wentworth Campus Police at 617-989-4444. When off-campus, students should call 911.

*\* SAHF funds may be available to cover charges incurred at the Tree House clinic when Wentworth determines it is in the best interests of either the student or Wentworth to not bill insurance if doing so would jeopardize the student's wellbeing. Refer to the SAHF plan document for full details of this provision.*

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